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1 Introduction

This document is the user guide for the Cloud Control Panel. Each of the sections contains detailed instructions on how to perform various tasks within the application.
2Login procedure

In order to login to your Control Panel, type the account details you have received for the Cloud Control Panel.

Enter your username and password and click "Login". The Control Panel interface will be displayed.

Figure 1: Logging into the Control Panel

Enter your username and password and click "Login". The Control Panel interface will be displayed.
Dashboard

Welcome! Here is an overview of your configured Virtual Cloud Servers. Click "details" button for more info and Cloud server options.

Your Cloud Servers

Basic CentOS 32bit Cloud Server

Test

- Running

Order New Cloud Server

Start here to order new Cloud Server

Help & Support

Use the following links for help regarding Cloud Servers and Control Panel.

* All storage volumes on our Cloud Servers are mirrored 1:1 to a separate physical server elsewhere on the Private Cloud ensuring redundancy, high availability and security against data loss thanks to Appligics' automatic fail-over and recovery features.

Figure 2: The CCP Interface
The following options and parameters are available inside the Control Panel:

- **Dashboard** – see section 3
- **Job Console** – see section 4
- **Account** – see section 5
- **Order new Cloud Server** – see section 7.1
- **Help** – the section with helpful information about the Control Panel
- **Logout** – the option for logging out of the control panel i.e. ending your session
3 Using the Dashboard

The “Dashboard” is the default screen displayed after logging into the “Control Panel” and contains the most of the information and options you will frequently use.

Dashboard

Welcome! Here is overview of your configured Virtual Cloud Servers. Click “details” button for server options.

Your Cloud Servers

Figure 3: Using the dashboard

The dashboard displays all applications you have purchased. In the screenshot above there are two applications (virtual servers with software installed based on a chosen type of the application).

The following information and parameters are available for each of the applications:

- **Running** - this icon tells you the application (i.e. server) is running (note that you will have the option “Stop” on the right to stop the application)
- **Stopped** - this icon tells you the application has been stopped (note that you will have the option “Start” on the right to start the application)
- **Toggle Details** - use this button to toggle between detailed and regular view (see section 3.1)
- **Edit Description** – the option for editing the basic information about the application (see section 3.5)
- **Settings** – the option for managing the application settings (see section 3.6)
- **Delete** – the option for deleting the application (see section 3.12)
- **Change Resources** – the option for managing the resources (see section 3.9)
- **Resize Volumes** – the option for changing the volume size (see section 3.8)
- **Graphs & Billing** – the option for viewing statistics about the use of various application components (see section 3.7)
- **Stop** – the option for stopping the application (see section 3.10)
- **Reboot** – the option for restarting the application (see section 3.11)
3.1 Enabling the Detailed View

In order to enable the detailed view of your components click “Toggle Details” button.

Dashboard

Welcome! Here is overview of your configured Virtual Cloud Servers. Click “details” button for server options.

Your Cloud Servers

![Figure 4: Enabling the detailed view (step1/2)](image)

The components details will be displayed.

![Figure 5: Enabling the detailed view](image)

The following options and parameters are available:

- **Components** – the name of the component
- **State** – information about the status of the component as well as the option for stopping, restarting or starting the component (depending on the current state)
- **Mem** – the amount of memory used by the component
- **CPU** - the amount of CPU resources used by the component

To display fewer details, just click the “Toggle Details” once again.
3.2 Stopping the component

In order to stop the component, click `Toggle Details` to access the options for the component. Next, click this option and the menu where you can choose the “Stop” option will be opened.

![Basic Centos 32bit Cloud Server](image)

<table>
<thead>
<tr>
<th>Components</th>
<th>State</th>
<th>Mem</th>
</tr>
</thead>
<tbody>
<tr>
<td>Server</td>
<td>running</td>
<td>256M</td>
</tr>
<tr>
<td>Total Resource Usage</td>
<td>Start</td>
<td>256 M</td>
</tr>
</tbody>
</table>

**Caution:** Stopping or restarting the component may result in disaster availability.

![Toggle Details](image)

Figure 6: Stopping the component (step 1/3)

Click `Stop` for the desired component and the following dialog will be displayed.

![The page at https://cp.gridhosting.rs says](image)

Figure 7: Stopping the component (step 2/3)

Click “OK” and the “Job Console” page will be displayed.

**Job Console**

Here is the list of your executed jobs.

![Job List](image)

Figure 8: Stopping the component (step 3/3)
You will be able to monitor the progress of stopping the component by looking at the status column. The status will change from NEW to IN-PROGRESS and then to OK which denotes that the action of stopping the component was success.

**Note:** See section 4 for further information about the Job Console.

### 3.3 Starting the component

In order to start the component, click the icon to access the options for the component.

---

![Basic Centos 32bit Cloud Server](image)

**Test**

<table>
<thead>
<tr>
<th>Components</th>
<th>State</th>
<th>Mem</th>
</tr>
</thead>
<tbody>
<tr>
<td>Server</td>
<td>stopped</td>
<td>256M</td>
</tr>
</tbody>
</table>

**Total Resource Usage**

- Start
- Stop
- Restart

---

Caution: Stopping or restarting the component may result in temporary loss of availability.

---

Next, click this icon to open a menu where you can choose “Start” to start the component. The following dialog will be displayed.

---

**The page at https://cp.gridhosting.rs says:**

Component Server starting!

---

Click “OK” and the “Job Console” page will be displayed.

---

**Job Console**

Here is the list of your executed jobs.

---

<table>
<thead>
<tr>
<th>Executed on</th>
<th>Status</th>
<th>Submitted on</th>
<th>Started on</th>
</tr>
</thead>
<tbody>
<tr>
<td>Basic Centos 32bit Cloud Server</td>
<td>OK</td>
<td>22-3-2011 13:49:53</td>
<td>22-03-201</td>
</tr>
</tbody>
</table>
You will be able to monitor starting of the component by looking at the status column. The status will change from NEW to IN-PROGRESS and then to OK which denotes that the action of starting the component was success.

Note: See section 4 for further information about the Job Console.

### 3.4 Restarting the component

In order to restart the component, click to access the options for the component. Next, click this icon to open a menu where you can choose “Restart” to restart the component.

![Basic CentOS 32bit Cloud Server](image1)

The following dialog will be displayed.

![The page at https://cp.gridhosting.rs says:](image2)

Click “OK” and the “Job Console” page will be displayed.
Job Console

Here is the list of your executed jobs.

![Job List](image)

**Job List**

<table>
<thead>
<tr>
<th>Executed on</th>
<th>Status</th>
<th>Submitted on</th>
</tr>
</thead>
<tbody>
<tr>
<td>Basic CentOS 32bit Cloud Server</td>
<td>OK</td>
<td>22-3-2011 14:23:13</td>
</tr>
<tr>
<td>Basic CentOS 32bit Cloud Server</td>
<td>OK</td>
<td>22-3-2011 14:05:03</td>
</tr>
<tr>
<td>Basic CentOS 32bit Cloud Server</td>
<td>OK</td>
<td>22-3-2011 13:49:53</td>
</tr>
</tbody>
</table>

You will be able to monitor restarting of the component by looking at the status column. The status will change from NEW to IN-PROGRESS and then to OK which denotes that the action of restarting the component was success.

**Note:** See section 4 for further information about the Job Console.

### 3.5 Editing the Description

The “Edit Description” option is used for changing basic application information. In order to edit this information, click “Edit Description”.

**Dashboard**

**Welcome!** Here is overview of your configured Virtual Cloud Servers. Click “details” button server options

**Your Cloud Servers**

![Virtual Cloud Server](image)

Figure 14: Restarting the component (step 3/3)

Figure 15: Changing basic application information (step 1/2)

The following page will be displayed.
The following parameters can be changed:

- **Name** – change the name of the application
- **Description** – change the application description

After changing the parameters, click "Update" to save the changes.

### 3.6 Managing the Settings

In order to start managing the important application parameters, click "Settings" in the dashboard.

**Dashboard**

**Welcome!** Here is an overview of your configured Virtual Cloud Servers. Click "details" button server options

**Your Cloud Servers**

![Basic Centos 32bit Cloud Server](image)

- **Edit Description**
- **Change Resources**
- **Settings**
- **Resize Volumes**
- **Delete**
- **Graphs & Billing**

The following page will be displayed.

**Important note**: the contents of the actual page will depend on the application you have chosen
### Basic Centos 32bit Cloud Server

<table>
<thead>
<tr>
<th>Option</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Primary IP</td>
<td></td>
</tr>
<tr>
<td>Hostname</td>
<td><code>change me</code></td>
</tr>
<tr>
<td>Primary DNS</td>
<td></td>
</tr>
<tr>
<td>Secondary DNS</td>
<td></td>
</tr>
<tr>
<td>Root password</td>
<td><code>**********</code></td>
</tr>
<tr>
<td>Username</td>
<td><code>admin</code></td>
</tr>
<tr>
<td>Password</td>
<td><code>**********</code></td>
</tr>
</tbody>
</table>

Set the desired values for these options and click “Save Changes” to save the changes.
3.7 Graphs & Billing Statistics

In order to view statistics about the use of different components in a desired time interval click “Graphs & Billing” in the “Dashboard”.

Dashboard

Welcome! Here is an overview of your configured Virtual Cloud Servers. Click “details” button server options

Your Cloud Servers

![Basic Centos 32bit Cloud Server](image)

**Date from/to** – use these options to specify the time interval for the statistics

After specifying the time interval, click “Refresh” and the results will be displayed below. The information is available:

- **CPU** – the table displaying information on **CPU use** within the specified time interval
3.8 Resizing the Volumes

The “Resize Volumes” option is used for changing the disk partition size. In order to resize a volume, click “Resize Volumes” within the Dashboard.

Dashboard

Welcome! Here is overview of your configured Virtual Cloud Servers. Click "details" button server options

Your Cloud Servers

![Basic Centos 32bit Cloud Server](image)

Test

- Running

Figure 21: Resizing the volumes (step 1/2)

The following page will be displayed.

Volume details

List of Volumes of Cloud server Basic Centos 32bit Cloud Server

<table>
<thead>
<tr>
<th>Volume</th>
<th>Component</th>
<th>Component State</th>
<th>Size</th>
<th>New Size</th>
<th>Filesystem</th>
</tr>
</thead>
<tbody>
<tr>
<td>/dev/hdal boot</td>
<td>Server</td>
<td>stopped</td>
<td>9G</td>
<td></td>
<td>Resize ext3</td>
</tr>
</tbody>
</table>

* Volume sizes should be entered as a whole number followed by either M (Megabytes) or G (Gigabytes), without spaces e.g. 250G

Figure 22: Resizing the volumes (step 2/2)

The following options and parameters are available:

- **Volume** – the information on the HDD
- **Component** – information about the component installed on the HDD
- **Size** – the column displaying information about the current volume size
- **New size** - the input field for setting the new volume size; the values are entered as number + a letter denoting the size which is either M for megabytes or G for gigabytes (e.g. if you want to set a new size to 300 megabytes you would enter “300M” into this field
- **Resize** – once you enter the new volume size, click this button to make the change
- **Filesystem** – the column displaying information about the type of filesystem

Note:

- You can only resize volumes which are not in use by a running component
If the volume you wish to resize does not have that option, you have to stop the component it is assigned to first.

Resizing volumes is a long operation.

After you enter the new size and click “Resize”, the “Job Console” will be displayed where you will be able to monitor the progress of the initiated resize process.

**Job Console**

Here is the list of your executed jobs.

![Job List Table]

The status of the job will go from “New” to “In-Progress” to “OK”. Once the “Status” column reads; “OK” the job will be completed i.e. the partition will be resized.

**Note:**

- the status of the job is refreshed automatically. In other words you do not need to refresh the page in order to see the changes
- further information about the Job Console can be found in section 4
3.9 Managing the Resources

In order to change the resources for your application, choose the “Dashboard” option from the main menu and then click “Change Resources”.

Dashboard

Welcome! Here is overview of your configured Virtual Cloud Servers. Click “details” button server options

Your Cloud Servers

![Image of Basic Centos 32bit Cloud Server]

Component list in Basic Centos 32bit Cloud Server

<table>
<thead>
<tr>
<th>Component Name</th>
<th>Resources</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Min</td>
</tr>
<tr>
<td>Cpu</td>
<td>0.25</td>
</tr>
<tr>
<td>Mem</td>
<td>256M</td>
</tr>
</tbody>
</table>

“Caution: “Save and start component” will allow you to confirm that the new resource values are sufficient. Once you have started the component, if you wish to make the resource changes permanent, you must then restart the application from the Dashboard.

“Save and Restart Application” will allow you to make your changes permanent, however, this will result in a full application restart.

Figure 24: Managing the resources (step 1/2)

The following page will be displayed.

Change Resources

The following options and parameters are available:

- **Component Name** – click on the component you wish to change the resources for
• **Resources** – this part of the screen contains the CPU and RAM sliders for modifying the resources; the sliders are interconnected so that when you move one the other is moved accordingly

• **Save and Start Component** – use this button to save the changes made to the resources and restart the component

• **Save & Restart Application** – after setting the desired values for a component or several components, click this button to save the changes and restart the application

• **Cancel** – click this button to cancel all changes and return to previous screen

### 3.10 Stopping the Application

In order to stop the application, which is required prior being able to make the changes, click the “Stop” button.

#### Dashboard

**Welcome!** Here is overview of your configured Virtual Cloud Servers. Click “details” button server options

**Your Cloud Servers**

![Figure 26: Stopping the application (step 1/2)](image)

The following dialog will be displayed.

![Figure 27: Stopping the application (step 2/2)](image)

Click “OK” to confirm that you wish to stop this application. The “standby” label will be displayed.
Welcome! Here is an overview of your configured Virtual Cloud Servers. Click the "details" button for server options.

Your Cloud Servers

Figure 28: Stopping the application (step 1/2)

Once the application has been stopped, you will see the stopped label.

Dashboard

Welcome! Here is an overview of your configured Virtual Cloud Servers. Click the "details" button for server options.

Your Cloud Servers

Figure 29: Stopping the application (step 2/2)

Note: this process can be monitored from the Job Console (see section 4).
3.11 Starting the Application

In order to start the application, click the “Start” button.

Dashboard

Welcome! Here is an overview of your configured Virtual Cloud Servers. Click "details" button for server options.

Your Cloud Servers

![Basic CentOS 32bit Cloud Server](image)
- **Start**
- **Edit Description**
- **Change Resources**
- **Settings**
- **Resize Volumes**
- **Delete**
- **Graphs & Billing**

Figure 30: Starting the Application (step 1/2)

The following dialog will be displayed.

![Alert Dialog](image)

Figure 31: Starting the Application (step 2/2)

Click “OK” to confirm starting of the application and the “starting” label will be displayed above the “Toggle details” button denoting that the process has started.

Dashboard

Welcome! Here is an overview of your configured Virtual Cloud Servers. Click "details" button for server options.

Your Cloud Servers

![Basic CentOS 32bit Cloud Server](image)
- **Start**
- **Edit Description**
- **Change Resources**
- **Settings**
- **Resize Volumes**
- **Delete**
- **Graphs & Billing**
After a couple of moments the "running" label will be displayed denoting that the application has been successfully started.

**Dashboard**

*Welcome! Here is an overview of your configured Virtual Cloud Servers. Click "details" button for server options*

**Your Cloud Servers**

![Dashboard interface showing running cloud server](image)

**3.12 Deleting the Application**

In order to delete an application, click "Delete" within the desired application inside the Dashboard.

![Dashboard interface showing delete option](image)

The following dialog will be displayed.

![Delete confirmation dialog](image)

Click "OK" to confirm the deletion and the application will be deleted.

**Important note:** The deleted applications will not be destroyed on the grid immediately, but after some period of time. Returning the application to this control panel after it was deleted requires help of support engineers and you should use this option carefully.
### Using the Job Console

The “Job Console” is the place where you can monitor the progress of all jobs you have started i.e. commands you have issued.

Since some of the operations require certain amount of time in order to be completed i.e. are not executed instantaneously, you can use the Job Console to overview their status.

In order to start using the “Job Console”, click “Job Console” in the main navigation.

![Job Console in Cloud Control Panel](image)

**Dashboard**

Welcome! Here is overview of your configured Virtual Cloud server options

**Your Cloud Servers**

Figure 36: Managing the jobs

The following page will be displayed.
Job Console

Here is the list of your executed jobs.

<table>
<thead>
<tr>
<th>Executed on</th>
<th>Status</th>
<th>Submitted on</th>
<th>Started on</th>
<th>Finished on</th>
<th>Job Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>Basic Centos 32bit Cloud Server</td>
<td>OK</td>
<td>22-3-2011 14:05:03</td>
<td>22-3-2011 14:05:08</td>
<td>22-3-2011 14:05:33</td>
<td>Start Component Server</td>
</tr>
</tbody>
</table>

Figure 37: Managing the jobs

The following options and parameters are available:

- Filtering results – use these pull down menus to filter the jobs based on the following criteria
  - From/To – define the desired time interval for displaying the jobs
  - Status – filter jobs based on their status:
    - NEW – displayed right after performing an action and before the IN-PROGRESS status
    - IN-PROGRESS – displayed while the job is in progress
    - OK – displayed if the job was successfully completed
    - FAILED – displayed if there was a problem with the job and it could not be completed
  - Get Jobs – click this to begin filtering the jobs after setting the desired criteria
• **Job List** – this part of the page will list all available jobs (or jobs based on the criteria)
  o **Executed on** – the component the job is related to
  o **Status** – the status of the job
  o **Submitted At** – the time and date the job has been submitted
  o **Started At** – the time and date the job has been submitted
  o **Finished At** – the time and date the job has been submitted
  o **Job Name** – the field displaying the job description
Managing your account

In order to start managing your account information, click “Account” in the main navigation.

Dashboard

Welcome! Here is an overview of your configured Virtual Cloud server options.

Figure 38: Managing your account (step 1/2)

The following page will be displayed.

Your Account

Account Information

- Contact Name
- Contact Email

Control Panel Password

- Username
- Current Password
- New Password

Figure 39: Managing your account (step 2/2)

The following parameters are available:

- Account Information
  - Contact Name
  - Contact Email
• Control Panel Password
• Username
  • Current Password
  • New Password

After setting the new password, click “Save Changes”.
6 Using the Lamp application

6.1 Ordering a LAMP application

In order to order the LAMP application, first click the “Order New Cloud Server” in the main navigation.

Figure 40: Ordering a new cloud server (step 1/3)

You will be taken to the eunetcloud.com site where you can complete the order by selecting desired additional options.

6.2 Configuring the LAMP application

This section will give detailed instructions for configuring the LAMP cloud server.
Cloud server Settings

Firewall LAMP cloud server test

6.2.1 SSH access
The following are the parameters for SSH access by:

- **component webserver**
  - **port**: 4101
  - **ip**: In ip
  - **username**: root
  - **password**: rootpassword

- **component mysql**
  - **port**: 4201
  - **ip**: In ip
  - **username**: root
  - **password**: rootpassword

6.2.2 FTP access
The following are the parameters for the FTP connection used for transferring the web files.
• port: 21 (default)
• ip: in ip
• username: webmaster
• password: webmaster_password
• default apache docroot directory: default_site

Note: passive mode should be used.

6.2.3 MySQL settings
You can login to MySQL via MySQL console either from webserver or mysql, by:
1. logging via SSH to the main.srv via port 4101
2. logging to MySQL server with the following parameters:
   • dbname: db
   • username: root
   • password: webmaster_password

For example, once you are logged into the main.srv, you should issue the following command:
   main.srv# mysql -h db -u root -p
And then put the webmaster_password.
Alternatively, you can login to MySQL server from the main.dbase without using the root password by issuing the following command:
   main.dbase# mysql -h db

6.2.3.1 Creating the database and the user
Once logged in, you can create a new MySQL database and grant a database user:
   • create database wordpress;
   • grant all on wordpress.* to 'mysqluser'@'%' identified by 'mysqluser_password';

6.2.3.2 Configuring the database
After creating the user, you will need to configure your database by entering the following values:
   • host: db
   • user: mysqluser
   • password: mysqluser_password

Important note: all of these values (names, disks, etc) are subject to change in case the application design changes.
7 Using the Basic Centos 64bit Server

7.1 Ordering the Basic Centos 64bit Server

In order to order the Centos 64bit Server, first click the “Order New Cloud Server” in the main navigation.

Figure 42: Ordering a Basic Centos 64bit Server (step 1/3)

7.2 Configuring the Basic Centos 64bit Server

In order to start configuring the Basic Centos 64 Server, click “Dashboard” and then click “Settings” within the application options.
Cloud server Settings

Basic Centos 32bit Cloud Server

- Primary IP: 94.127.2.27
- Hostname: changeme
- Primary DNS: 94.127.182.1
- Secondary DNS: 94.127.182.1
- Root password: ************
- Username: admin
- Password: ************

Figure 44: Configuring the Basic Centos 64bit Server (2/2)
The most important parameter of the application settings is the **primary_ip**. You can login to this IP via SSH as a root and install all required services and applications (ftp, httpd, mysql, server, etc.).

The only thing you cannot do is modify the Linux kernel.

**Note:** it is recommended that you immediately put up the iptables firewall, because root sshd is allowed from out.