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1Introduction

This document is the user guide for the Cloud Control Panel. Each of the sections contains detailed instructions on how to perform various tasks within the application.
2 Login procedure

In order to login to your Control Panel, type the account details you have received for the Cloud Control Panel.

Figure 1: Logging into the Control Panel

Enter your username and password and click “Login”. The Control Panel interface will be displayed.
Dashboard

Welcome! Here is an overview of your configured Virtual Cloud Servers. Click "details" button for more info and Cloud server options.

Your Cloud Servers

* All storage volumes on our Cloud Servers are mirrored 1:1 to a separate physical server elsewhere on our Private Cloud ensuring redundancy, high availability and security against data loss thanks to Applegrid’s automatic fail-over and recovery features.

Figure 2: The CCP Interface
The following options and parameters are available inside the Control Panel:

- **Dashboard** – see section 3
- **Job Console** – see section 4
- **Account** – see section 5
- **Order new Cloud Server** – see section
- **Help** – the section with helpful information about the Control Panel
- **Logout** – the option for logging out of the control panel i.e. ending your session
Using the Dashboard

The “Dashboard” is the default screen displayed after logging into the “Control Panel” and contains the most of the information and options you will frequently use.

Welcome! Here is overview of your configured Virtual Cloud Servers. Click “details” button for more server options.

Your Cloud Servers

Figure 3: Using the dashboard

The dashboard displays all applications you have purchased. In the screenshot above there are two applications (virtual servers with software installed based on a chosen type of the application).

The following information and parameters are available for each of the applications:

- **Running** - this icon tells you the application (i.e. server) is running (note that you will have the option “Stop” on the right to stop the application)
- **Stopped** - this icon tells you the application has been stopped (note that you will have the option “Start” on the right to start the application)
- **Toggle Details** - use this button to toggle between detailed and regular view (see section 3.1)
- **Edit Description** – the option for editing the basic information about the application (see section 3.5)
- **Settings** – the option for managing the application settings (see section 3.6)
- **Delete** – the option for deleting the application (see section 3.12)
- **Change Resources** – the option for managing the resources (see section 3.9)
- **Resize Volumes** – the option for changing the volume size (see section 3.8)
- **Graphs & Billing** – the option for viewing statistics about the use of various application components (see section 3.7)
- **Stop** – the option for stopping the application (see section 3.10)
- **Reboot** – the option for restarting the application (see section 3.11)
3.1 Enabling the Detailed View

In order to enable the detailed view of your components click “Toggle Details” button.

Dashboard

Welcome! Here is overview of your configured Virtual Cloud Servers. Click "details" button to server options.

Your Cloud Servers

<table>
<thead>
<tr>
<th>Basic CentOS 32bit Cloud Server</th>
<th>Edit Description</th>
<th>Change Resources</th>
</tr>
</thead>
<tbody>
<tr>
<td>Test</td>
<td>Settings</td>
<td>Resize Volumes</td>
</tr>
<tr>
<td></td>
<td>Delete</td>
<td>Graphs &amp; Billing</td>
</tr>
</tbody>
</table>

Figure 4: Enabling the detailed view (step1/2)

The components details will be displayed.

<table>
<thead>
<tr>
<th>Basic CentOS 32bit Cloud Server</th>
<th>Edit Description</th>
<th>Change Resources</th>
</tr>
</thead>
<tbody>
<tr>
<td>Test</td>
<td>Settings</td>
<td>Resize Volumes</td>
</tr>
<tr>
<td></td>
<td>Delete</td>
<td>Graphs &amp; Billing</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Components</th>
<th>State</th>
<th>Mem</th>
<th>CPU</th>
</tr>
</thead>
<tbody>
<tr>
<td>Server</td>
<td>running</td>
<td>256M</td>
<td>0.25</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Total Resource Usage</th>
<th>Mem</th>
<th>CPU</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>256M</td>
<td>0.25</td>
</tr>
</tbody>
</table>

Figure 5: Enabling the detailed view

The following options and parameters are available:

- **Components** – the name of the component
- **State** – information about the status of the component as well as the option for stopping, restarting or starting the component (depending on the current state)
- **Mem** – the amount of memory used by the component
- **CPU** - the amount of CPU resources used by the component

To display fewer details, just click the “Toggle Details” once again.
3.2 Stopping the component

In order to stop the component, click to access the options for the component. Next, click this option and the menu where you can choose the “Stop” option will be opened.

![Basic Centos 32bit Cloud Server](image)

<table>
<thead>
<tr>
<th>Components</th>
<th>State</th>
<th>Mem</th>
</tr>
</thead>
<tbody>
<tr>
<td>Server</td>
<td>running</td>
<td>256M</td>
</tr>
<tr>
<td>Total Resource Usage</td>
<td></td>
<td>256 M</td>
</tr>
</tbody>
</table>

Caution: Stopping or restarting a running component may result in disruptions of availability.

![Toggle Details](image)

Figure 6: Stopping the component (step 1/3)

Click for the desired component and the following dialog will be displayed.

![The page at https://cp.gridhosting.rs says:](image)

Figure 7: Stopping the component (step 2/3)

Click “OK” and the “Job Console” page will be displayed.

**Job Console**

Here is the list of your executed jobs.

![Job List](image)

Figure 8: Stopping the component (step 3/3)
You will be able to monitor the progress of stopping the component by looking at the status column. The status will change from NEW to IN-PROGRESS and then to OK which denotes that the action of stopping the component was success.

**Note:** See section 4 for further information about the Job Console.

### 3.3 Starting the component

In order to start the component, click to access the options for the component.

![Basic Centos 32bit Cloud Server](image)

<table>
<thead>
<tr>
<th>Components</th>
<th>State</th>
<th>Mem</th>
</tr>
</thead>
<tbody>
<tr>
<td>Server</td>
<td>stopped</td>
<td>256M</td>
</tr>
</tbody>
</table>

**Total Resource Usage**

<table>
<thead>
<tr>
<th>Component</th>
<th>Start</th>
<th>256 M</th>
</tr>
</thead>
</table>

**Caution:** Stopping or restarting a component may result in availability.

Figure 9: Starting the component (step 1/3)

Next, click this icon to open a menu where you can choose “Start” to start the component. The following dialog will be displayed.

![The page at https://cp.gridhosting.rs says:](image)

Component Server starting!

Figure 10: Starting the component (step 2/3)

Click “OK” and the “Job Console” page will be displayed.

## Job Console

Here is the list of your executed jobs.

<table>
<thead>
<tr>
<th>Executed on</th>
<th>Status</th>
<th>Submitted on</th>
<th>Started on</th>
</tr>
</thead>
<tbody>
<tr>
<td>Basic Centos 32bit Cloud Server</td>
<td>OK</td>
<td>22-3-2011 13:49:53</td>
<td>22-03-201</td>
</tr>
</tbody>
</table>
Figure 11: Starting the component (step 3/3)

You will be able to monitor starting of the component by looking at the status column. The status will change from NEW to IN-PROGRESS and then to OK which denotes that the action of starting the component was success.

**Note:** See section 4 for further information about the Job Console.

### 3.4 Restarting the component

In order to restart the component, click **Toggle Details** to access the options for the component. Next, click this icon to open a menu where you can choose “Restart” to restart the component.

![Basic CentOS 32bit Cloud Server](image)

**Caution:** Stopping or restarting a component may result in availability.

![The page at https://cp.gridhosting.rs says](image)

Click “OK” and the “Job Console” page will be displayed.
Job Console

Here is the list of your executed jobs.

![Job List](image)

You will be able to monitor restarting of the component by looking at the status column. The status will change from NEW to IN-PROGRESS and then to OK which denotes that the action of restarting the component was success.

**Note**: See section 4 for further information about the Job Console.

### 3.5 Editing the Description

The “Edit Description” option is used for changing basic application information. In order to edit this information, click “Edit Description”.

Dashboard

**Welcome!** Here is overview of your configured Virtual Cloud Servers. Click "details" button server options

**Your Cloud Servers**

![Your Cloud Servers](image)

The following page will be displayed.
3.6 Managing the Settings

In order to start managing the important application parameters, click “Settings” in the dashboard.

Dashboard

Welcome! Here is an overview of your configured Virtual Cloud Servers. Click "details" button for server options.

Your Cloud Servers

![Basic Centos 32bit Cloud Server](image)

The following page will be displayed.

**Important note:** the contents of the actual page will depend on the application you have chosen.
Cloud server Settings

Basic Centos 32bit Cloud Server

<table>
<thead>
<tr>
<th>Option</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Primary IP</td>
<td></td>
</tr>
<tr>
<td>Hostname</td>
<td>changeme</td>
</tr>
<tr>
<td>Primary DNS</td>
<td></td>
</tr>
<tr>
<td>Secondary DNS</td>
<td></td>
</tr>
<tr>
<td>Root password</td>
<td>************</td>
</tr>
<tr>
<td>Username</td>
<td>admin</td>
</tr>
<tr>
<td>Password</td>
<td>************</td>
</tr>
</tbody>
</table>

Figure 18: Managing the application parameters (2/2)

The following options and parameters are available:

- Primary IP
- Hostname
- Primary DNS
- Secondary DNS
- Root password
- Username
- Password

Set the desired values for these options and click “Save Changes” to save the changes.
3.7 Graphs & Billing Statistics

In order to view statistics about the use of different components in a desired time interval click “Graphs & Billing” in the “Dashboard”.

Dashboard

Welcome! Here is overview of your configured Virtual Cloud Servers. Click "details" button for server options.

Your Cloud Servers

Basic Centos 32bit Cloud Server

Figure 19: Viewing the statistics (step 1/2)

The following page will be displayed.

Graphics & Billing

Basic Centos 32bit Cloud Server

Figure 20: Viewing the statistics (step 2/2)

The following options and parameters are available:

- **Date from/to** – use these options to specify the time interval for the statistics

After specifying the time interval, click “Refresh” and the results will be displayed below. The information is available:

- **CPU** – the table displaying information on CPU use within the specified time interval
3.8 Resizing the Volumes

The “Resize Volumes” option is used for changing the disk partition size. In order to resize a volume, click “Resize Volumes” within the Dashboard.

Dashboard

Welcome! Here is an overview of your configured Virtual Cloud Servers. Click "details" button for server options.

Your Cloud Servers

![Basic Centos 32bit Cloud Server](image)

**Figure 21:** Resizing the volumes (step ½)

The following page will be displayed.

Volume details

List of Volumes of Cloud server Basic Centos 32bit Cloud Server

<table>
<thead>
<tr>
<th>Volume</th>
<th>Component</th>
<th>Component State</th>
<th>Size</th>
<th>New Size</th>
<th>Filesystem</th>
</tr>
</thead>
<tbody>
<tr>
<td>/dev/hda1</td>
<td>Server</td>
<td>stopped</td>
<td>3G</td>
<td></td>
<td>ext3</td>
</tr>
</tbody>
</table>

* Volume sizes should be entered as a whole number followed by either M (megabytes) or G (gigabytes), without spaces e.g. 250G

**Figure 22:** Resizing the volumes (step 2/2)

The following options and parameters are available:

- **Volume** – the information on the HDD
- **Component** – information about the component installed on the HDD
- **Size** – the column displaying information about the current volume size
- **New size** - the input field for setting the new volume size; the values are entered as number + a letter denoting the size which is either M for megabytes or G for gigabytes (e.g. if you want to set a new size to 300 megabytes you would enter "300M" into this field
- **Resize** – once you enter the new volume size, click this button to make the change
- **Filesystem** – the column displaying information about the type of filesystem

**Note:**
- You can only resize volumes which are not in use by a running component
- If the volume you wish to resize does not have that option, you have to stop the component it is assigned to first
- Resizing volumes is a long operation.

After you enter the new size and click “Resize”, the “Job Console” will be displayed where you will be able to monitor the progress of the initiated resize process.

### Job Console

Here is the list of your executed jobs.

![Job Console](image)

**Job List**

<table>
<thead>
<tr>
<th>Executed on</th>
<th>Status</th>
<th>Submitted on</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><strong>IN-PROGRESS</strong></td>
<td>23-3-2011 12:12:29</td>
</tr>
<tr>
<td>Basic Centos 32bit Cloud Server</td>
<td>OK</td>
<td>22-3-2011 14:23:13</td>
</tr>
<tr>
<td>Basic Centos 32bit Cloud Server</td>
<td>OK</td>
<td>22-3-2011 14:05:03</td>
</tr>
<tr>
<td>Basic Centos 32bit Cloud Server</td>
<td>OK</td>
<td>22-3-2011 13:49:53</td>
</tr>
</tbody>
</table>

Figure 23: Monitoring the resizing of the volumes

The status of the job will go from “New” to “In-Progress” to “OK”. Once the “Status” column go to “OK” the job will be completed i.e. the partition will be resized.

**Note:**
- the status of the job is refreshed automatically. In other words you do not need to refresh the page in order to see the changes
- further information about the Job Console can be found in section 4
3.9 Managing the Resources

In order to change the resources for your application, choose the “Dashboard” option from the main menu and then click “Change Resources”.

**Dashboard**

Welcome! Here is overview of your configured Virtual Cloud Servers. Click “details” button server options

**Your Cloud Servers**

![Image of Cloud Server Management Interface]

Figure 24: Managing the resources (step 1/2)

The following page will be displayed.

**Change Resources**

**Component list in Basic Centos 32bit Cloud Server**

<table>
<thead>
<tr>
<th>Component Name</th>
<th>Resources</th>
</tr>
</thead>
<tbody>
<tr>
<td>Server</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>Min</th>
<th>Current</th>
<th>Max</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cpu</td>
<td>0.25</td>
<td>0.25</td>
<td>8</td>
</tr>
<tr>
<td>Mem</td>
<td>256M</td>
<td>256M</td>
<td>4G</td>
</tr>
</tbody>
</table>

Save and Start component

“Caution: “Save and start component” will allow you to confirm that the new resource values are sufficient. Once you have started the component, if you wish to make the resource changes permanent, you must then restart the application from the Dashboard.

“Save and Restart Application” will allow you to make your changes permanent, however, this will result in a full application restart.

![Image of Change Resources Interface]

Figure 25: Managing the resources (step 2/)

The following options and parameters are available:

- **Component Name** – click on the component you wish to change the resources for
• **Resources** – this part of the screen contains the CPU and RAM sliders for modifying the resources; the sliders are interconnected so that when you move one the other is moved accordingly

• **Save and Start Component** – use this button to save the changes made to the resources and restart the component

• **Save & Restart Application** – after setting the desired values for a component or several components, click this button to save the changes and restart the application

• **Cancel** – click this button to cancel all changes and return to previous screen

3.10 Stopping the Application

In order to stop the application, which is required prior being able to make the changes, click the “Stop” button.

**Dashboard**

Welcome! Here is overview of your configured Virtual Cloud Servers. Click “details” button server options

Your Cloud Servers

![Image](image-url)

Figure 26: Stopping the application (step 1/2)

The following dialog will be displayed.

![Image](image-url)

Figure 27: Stopping the application (step 2/2)

Click “OK” to confirm that you wish to stop this application. The “standby” label will be displayed.
Figure 28: Stopping the application (step 1/2)

Once the application has been stopped, you will see the stopped label.

Figure 29: Stopping the application (step 2/2)

Note: this process can be monitored from the Job Console (see section 4).
3.11 Starting the Application

In order to start the application, click the “Start” button.

Dashboard

Welcome! Here is an overview of your configured Virtual Cloud Servers. Click "details" button for server options.

Your Cloud Servers

![Basic Centos 32bit Cloud Server]

This is my Cloud Server

- Edit Description
- Settings
- Change Resources
- Resize Volumes
- Graphs & Billing

Stopped

Toggle Details

Figure 30: Starting the Application (step 1/2)

The following dialog will be displayed.

![Are you sure you want to start application?]

OK  Cancel

Figure 31: Starting the Application (step 2/2)

Click “OK” to confirm starting of the application and the “starting” label will be displayed above the “Toggle details” button denoting that the process has started.

Dashboard

Welcome! Here is an overview of your configured Virtual Cloud Servers. Click "details" button for server options.

Your Cloud Servers

![Basic Centos 32bit Cloud Server]

This is my Cloud Server

- Edit Description
- Settings
- Change Resources
- Resize Volumes
- Graphs & Billing

Starting

Toggle Details
After a couple of moments the "running" label will be displayed denoting that the application has been successfully started.

**Dashboard**

Welcome! Here is overview of your configured Virtual Cloud Servers. Click "details" button server options

**Your Cloud Servers**

![Basic Centos 32bit Cloud Server](image)

3.12 Deleting the Application

In order to delete an application, click “Delete” within the desired application inside the Dashboard.

![Basic Centos 32bit Cloud Server](image)

The following dialog will be displayed.

![Are you sure you want to delete this cloud server? This action cannot be undone.](image)

Click “OK” to confirm the deletion and the application will be deleted.

**Important note:** The deleted applications will not be destroyed on the grid immediately, but after some period of time. Returning the application to this control panel after it was deleted requires help of support engineers and you should use this option carefully.
Using the Job Console

The “Job Console” is the place where you can monitor the progress of all jobs you have started i.e. commands you have issued.

Since some of the operations require certain amount of time in order to be completed i.e. are not executed instantaneously, you can use the Job Console to overview their status.

In order to start using the “Job Console”, click “Job Console” in the main navigation.

Dashboard

Welcome! Here is overview of your configured Virtual Cloud server options

Your Cloud Servers

Figure 36: Managing the jobs

The following page will be displayed.
Figure 37: Managing the jobs

The following options and parameters are available:

- **Filtering results** – use these pull down menus to filter the jobs based on the following criteria
  - **From/To** – define the desired time interval for displaying the jobs
  - **Status** – filter jobs based on their status:
    - **NEW** – displayed right after performing an action and before the IN-PROGRESS status
    - **IN-PROGRESS** – displayed while the job is in progress
    - **OK** – displayed if the job was successfully completed
    - **FAILED** – displayed if there was a problem with the job and it could not be completed
  - **Get Jobs** – click this to begin filtering the jobs after setting the desired criteria
• **Job List** – this part of the page will list all available jobs (or jobs based on the criteria)
  o **Executed on** – the component the job is related to
  o **Status** – the status of the job
  o **Submitted At** – the time and date the job has been submitted
  o **Started At** – the time and date the job has been submitted
  o **Finished At** – the time and date the job has been submitted
  o **Job Name** – the field displaying the job description
Managing your account

In order to start managing your account information, click “Account” in the main navigation.

Dashboard

Welcome! Here is overview of your configured Virtual Cloud server options

Figure 38: Managing your account (step 1/2)

The following page will be displayed.

Your Account

Account Information

Contact Name
Contact Email

Control Panel Password

Username
Current Password
New Password

Save Changes

Figure 39: Managing your account (step 2/2)

The following parameters are available:

- Account Information
  - Contact Name
  - Contact Email
• Control Panel Password
• Username
  • Current Password
  • New Password

After setting the new password, click “Save Changes”.